

FOI/HSB/foi009

2nd April 2019

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Dear ##

Thank you for your request received on 7th March 2019.

Your request – FOI009

Information Requested:

- 1 -How many people used the Library during the last 12 months
- 2 - How many books were issued
- 3 - How much income was raised from hiring out books

Our responses to your requests are as follows:

1 - In the 12 months ended 28th February 2019 there were 1,199 members - we do not record how many times each member visited the library. During the same period there were a total of 15,883 visits to the library for other reasons including use of pc's, printing, tourist information and studying.

2 – The number of books issued in the 12 months ended 28th February 2019 was 33,015.

3 – During the 12 month period 26th February 2018 to 2nd March 2019 membership fees totalled £8,271.50 and sale of redundant books was £987.50

Cont/d

Your right to request a review

If you are unhappy with this response to your Freedom of Information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post to the sender of this letter at the address above.

An electronic version of the relevant complaint form can be found by going to our website at www.ramsey.gov.im.

If you would like a paper version of the complaint form to be sent to you by post, please contact us and we will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on:-

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your rights to review is on the Information Commissioner's website at: <https://www.inforights.im/>.

Further information about Freedom of Information requests can be found at: www.gov.im/foi

If anything is unclear, or if you have any queries concerning this letter, please do not hesitate to contact me.

Yours sincerely

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