



## Ramsey Town Commissioners

### Commercial Refuse Terms and Conditions of Service

1. The Commission provides commercial refuse collections to meet the needs of businesses.
2. Collection days will be agreed with businesses at the time of entering into contract.
3. The Commission will provide a basic bin the capacity of which will be determined by the rateable value of the premises to which it is allocated. Larger capacity and/or additional bins can be supplied for which an additional charge is made.
4. All commercial refuse bins are electronically chipped and weighed using the PM Onboard weighing system.
5. A service charge is made for each collection and businesses will also be invoiced for the disposal charge based on the weight of waste collected.
6. Details of charges can be obtained from the Technical Services Department.
7. Invoices will be issued at least quarterly, however where the charge in any month exceeds £50.00, monthly invoices will be issued.
8. Invoices are due and payable within 28 days.
9. If the basic bin becomes unusable through wear and tear a replacement will be provide by the Commission.
10. Where larger or addition bins are supplied then replacement is the responsibility of the property owner.
11. Where private collection services are provided by other parties, either for refuse or for recyclable materials such as bottles, the property owner should make arrangements with the service provider to provide a refuse bin.
12. Damaged bins will not be collected if the condition is such that the bin may pose a threat to the health and safety of the operatives or is unsuitable to be handled by the bin lifters on the refuse vehicle.
13. If the bin is too heavy it will not be emptied. A heavy bin is a health and safety risk to the collection operatives and it could damage the collection vehicles.
14. Materials left outside the bin will not be collected – if additional collections are required these may be requested through the Town Hall, a charge will be made for additional collections.
15. The Commission is able to supply and fit gravity locks for use on non-roll top wheelie bins. These are fitted with individual locks preventing unauthorised use of a bin. The gravity lock system allows the bin to be emptied when the bin is discharged into the refuse collection vehicle without a key, the bin locks automatically once emptied. Further details of the cost can be obtained from the Technical Services Department.