

FOI/HSB/foi005

23rd November 2018

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Dear xx

Thank you for your request received on 5th November 2018.

Your request – FOI005

Information Requested:

- 1 *“The amount of times the new Parliament Street paving has been deep cleaned since it was installed (not just swept)?”*
- 2 *“The last time the Shoprite planters were attended to?”*
- 3 *“Any requests made to the Department of Infrastructure for the Ramsey regeneration strategy to be completed since it has ceased with outcomes. If no requests have been made, the reason for this?”*
- 4 *“Proposals for the Victoria Mall?”*

Our response to your request is as follows:

“The amount of times the new Parliament Street paving has been deep cleaned since it was installed (not just swept)?”

Cont/d

The Commission undertakes street sweeping within the Town Centre area on a daily basis; this area encompasses Parliament Street, the Quayside and Market Place. Outside this area certain roads are swept weekly, whilst wider residential areas are swept on a rotation basis. The cleaning regime is shown in the attached maps.

Deep cleaning of the street is not scheduled as a regular occurrence as the necessity for cleaning is generally determined by periods of dry weather. This task is, subject to the condition of the pavements, undertaken before TT period and then again in the early summer months. We have found that wet weather will result in staining to the pavements being removed, although the link lanes with the Quayside do require more regular attention and are cleansed every 4-6 weeks throughout the year. During 2018 the regeneration area from East Street, the pavements in which have been found to be prone to staining, were deep cleaned between 18th June and 6th July. This covered all of the regeneration area pavements – Parliament Street, Peel Street, Market Hill, Market Place and East Street. Also done were the Courthouse and War Memorial areas. Since the Commission became responsible for the cleaning of these areas a deep clean has been undertaken at least once per year.

“The last time the Shoprite planters were attended to?”

The planters in the Station Road car park have recently been emptied. Although planted and tended, including watering, they suffered badly during the hot weather experienced in the past summer and the Head Gardener is arranging for them, and others, to be re-planted with plants that will be more suitable for this location.

“Any requests made to the Department of Infrastructure for the Ramsey regeneration strategy to be completed since it has ceased with outcomes. If no requests have been made, the reason for this?”

The Commission most recently met with the Department of Infrastructure Political Member with responsibility for Highways and the Director of Highways on the 3rd October last. Amongst a number of matters discussed at this meeting the Commission specifically requested that consideration be given to undertaking improvement works to Parliament Street between Parliament Square and the junction with East Street where the previous phases of regeneration works ended.

“Proposals for the Victoria Mall?”

The Mall is presently closed and the owners are undertaking extensive refurbishment works. There has been no planning application required for these works, although it is known that a Building Regulation application was submitted.

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Previous planning consents for alterations to the Mall have expired, it is understood that the owners are negotiating with parties interested in a new retail operation in the shop unit fronting Parliament Street. Externally the Commission has been pleased to see a marked improvement in the appearance and maintenance of the frontage to Parliament Street.

Your right to request a review

If you are unhappy with this response to your Freedom of Information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post to the sender of this letter at the address above.

An electronic version of the relevant complaint form can be found by going to our website at <http://www.ramsey.gov.im/default.aspx/categories/162/Freedom-of-Information/articles/28284/Make-a-Freedom-of-Information-Request/>

If you would like a paper version of the complaint form to be sent to you by post, please contact us and we will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on:-

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your rights to review is on the Information Commissioner's website at: <https://www.inforights.im/>.

Further information about Freedom of Information requests can be found at: www.gov.im/foi

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If anything is unclear, or if you have any queries concerning this letter, please do not hesitate to contact me.

Yours sincerely

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